

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 1

Total Unduplicated Client Count for Fiscal Year: 292

Total Cases Closed in Fiscal Year: 339

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.562

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	98
65-74:	147
75-84:	42
85+:	5
Client Declined to Provide Information:	0
Total:	292

CLIENT GENDER

Male:	120
Female:	172
Client Declined to Provide Information:	0
Total:	292

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	204
Homebound:	4
Lives Alone:	170
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	7
Rural:	184
Greatest Economic Need (Minority):	18

CLIENT RACE

Two or More Races:	5
Caucasian:	231
African American:	2
Native American/Native Alaskan:	14
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	29
Total:	292

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 1

Greatest Economic Need (Non-Minority): 159

Greatest Economic Need (Minority Status Unknown): 7

CLIENT ETHNICITY

Hispanic/Latino: 6

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 28

A2. Contracts/Warranties: 9

A3. Other Consumer/Finance: 4

18 1 0

6 0 1

3 0 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 3

0 0 0

3 0 1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 19

C2. Conservatorship: 2

C3. Other Family: 5

12 7 0

2 0 0

7 1 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 1

D3. Other Health/Community Based Care: 2

0 0 1

0 1 0

0 1 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 139

124 20 6

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 1

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	21	15	1	3
E3. Other Housing:	5	4	2	2
INCOME MAINTENANCE				
F1. Social Security:	5	4	2	0
F2. Supplemental Security Income (SSI):	8	9	2	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	18	10	2	4
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	3	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	13	8	4	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	37	36	1	0
H2. Advance Health Care Directives (AHCD):	8	6	0	0
H3. Financial Powers of Attorney:	0	2	0	0
H4. Other Miscellaneous:	4	4	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		274	46	19
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1.516		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		5		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		33		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		13		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		13		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 2

Total Unduplicated Client Count for Fiscal Year: 405

Total Cases Closed in Fiscal Year: 493

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.566

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	137
65-74:	171
75-84:	82
85+:	15
Client Declined to Provide Information:	0
Total:	405

CLIENT GENDER

Male:	152
Female:	253
Client Declined to Provide Information:	0
Total:	405

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	267
Homebound:	6
Lives Alone:	229
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	18
Limited English:	1
Rural:	326
Greatest Economic Need (Minority):	31

CLIENT RACE

Two or More Races:	5
Caucasian:	349
African American:	7
Native American/Native Alaskan:	17
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	12
Total:	405

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 2

Greatest Economic Need (Non-Minority): 273

Greatest Economic Need (Minority Status Unknown): 7

CLIENT ETHNICITY

Hispanic/Latino: 8

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 3

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 3

3 0 0

1 0 0

4 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 37

C2. Conservatorship: 0

C3. Other Family: 0

28 19 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 3

0 0 0

0 0 0

1 3 2

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 177

167 23 10

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 2

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	70	45	11	4
E3. Other Housing:	3	16	3	3
INCOME MAINTENANCE				
F1. Social Security:	4	4	1	1
F2. Supplemental Security Income (SSI):	18	10	7	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	3	2	4
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	1	0
G3. Other Individual Rights:	29	25	8	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	66	56	13	0
H2. Advance Health Care Directives (AHCD):	13	5	8	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		369	99	25
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1,442		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		18		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		62		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		8		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		62		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 3

Total Unduplicated Client Count for Fiscal Year: 465

Total Cases Closed in Fiscal Year: 486

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,749

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	116
65-74:	210
75-84:	105
85+:	34
Client Declined to Provide Information:	0
Total:	465

CLIENT GENDER

Male:	155
Female:	310
Client Declined to Provide Information:	0
Total:	465

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	320
Homebound:	0
Lives Alone:	280
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	5
Rural:	199
Greatest Economic Need (Minority):	63

CLIENT RACE

Two or More Races:	1
Caucasian:	391
African American:	10
Native American/Native Alaskan:	32
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	27
Client Declined to Provide Information:	0
Total:	465

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 3

Greatest Economic Need (Non-Minority): 291

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 27

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 29

A2. Contracts/Warranties: 10

A3. Other Consumer/Finance: 17

30 3 0

10 1 0

13 5 1

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 1

1 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 14

D2. Medicare: 1

D3. Other Health/Community Based Care: 1

16 0 1

2 0 1

1 0 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 166

117 35 16

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 3

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	59	44	12	3
E3. Other Housing:	0	1	0	1
INCOME MAINTENANCE				
F1. Social Security:	10	9	2	0
F2. Supplemental Security Income (SSI):	22	14	1	9
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	6	2	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	4	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	8	5	3	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	62	47	18	0
H2. Advance Health Care Directives (AHCD):	25	8	17	0
H3. Financial Powers of Attorney:	25	8	18	0
H4. Other Miscellaneous:	1	2	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
465		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
465		335	118	33
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
2,519				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
38				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
144				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
27				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
86				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 4

Total Unduplicated Client Count for Fiscal Year: 1.977

Total Cases Closed in Fiscal Year: 2.097

Total Units of Service for Fiscal Year (Unit=1 Hour): 8.860

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	482
65-74:	854
75-84:	431
85+:	162
Client Declined to Provide Information:	48
Total:	1.977

CLIENT GENDER

Male:	718
Female:	1.242
Client Declined to Provide Information:	17
Total:	1.977

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	1.074
Homebound:	97
Lives Alone:	2.015
Institutionalized:	10
Suspected Victim of Elder Abuse/Exploitation:	60
Limited English:	98
Rural:	439
Greatest Economic Need (Minority):	263

CLIENT RACE

Two or More Races:	26
Caucasian:	1.337
African American:	181
Native American/Native Alaskan:	46
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	24
Filipino:	9
Japanese:	8
Korean:	2
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	5
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	234
Client Declined to Provide Information:	94
Total:	1.977

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 4

Greatest Economic Need (Non-Minority): 632

Greatest Economic Need (Minority Status Unknown): 53

CLIENT ETHNICITY

Hispanic/Latino: 255

CASES OPENED IN FISCAL YEAR
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	116	103	32	3
A2. Contracts/Warranties:	83	76	9	1
A3. Other Consumer/Finance:	108	99	15	1

EMPLOYMENT

B1. Discrimination:	2	3	0	1
B2. Other Employment:	17	19	0	2

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	41	41	2	0
C2. Conservatorship:	16	10	3	0
C3. Other Family:	13	11	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	30	19	13	2
D2. Medicare:	6	8	12	0
D3. Other Health/Community Based Care:	10	9	4	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	683	547	97	53
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 4

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	145	98	31	4
E3. Other Housing:	81	69	7	3
INCOME MAINTENANCE				
F1. Social Security:	48	36	8	2
F2. Supplemental Security Income (SSI):	41	33	8	1
F3. Pensions/Retiree Benefits:	44	29	8	1
F4. Other Income Maintenance:	27	22	5	2
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	18	8	5	1
G2. Elder Abuse/Neglect/Exploitation:	76	60	4	10
G3. Other Individual Rights:	54	51	4	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	254	205	23	1
H2. Advance Health Care Directives (AHCD):	109	31	36	0
H3. Financial Powers of Attorney:	33	14	23	0
H4. Other Miscellaneous:	71	54	4	1
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		1.655	353	89
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
		7.928		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		98		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		296		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		181		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		636		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 5

Total Unduplicated Client Count for Fiscal Year: 343

Total Cases Closed in Fiscal Year: 413

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.930

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	94
65-74:	157
75-84:	75
85+:	17
Client Declined to Provide Information:	0
Total:	343

CLIENT GENDER

Male:	130
Female:	213
Client Declined to Provide Information:	0
Total:	343

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	94
Homebound:	36
Lives Alone:	188
Institutionalized:	60
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	21
Rural:	7
Greatest Economic Need (Minority):	32

CLIENT RACE

Two or More Races:	1
Caucasian:	261
African American:	19
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	3
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	32
Client Declined to Provide Information:	8
Total:	343

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 5

Greatest Economic Need (Non-Minority): 115

Greatest Economic Need (Minority Status Unknown): 3

CLIENT ETHNICITY

Hispanic/Latino: 32

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	19	17	1	0
A2. Contracts/Warranties:	9	5	5	0
A3. Other Consumer/Finance:	6	4	2	0

EMPLOYMENT

B1. Discrimination:	1	0	0	0
B2. Other Employment:	13	10	5	2

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	4	3	1	1
C2. Conservatorship:	2	2	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	2	0	0
D2. Medicare:	4	2	0	0
D3. Other Health/Community Based Care:	1	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	127	64	32	22
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 5

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	6	0	1
E3. Other Housing:	14	20	4	1
INCOME MAINTENANCE				
F1. Social Security:	6	5	1	0
F2. Supplemental Security Income (SSI):	4	3	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	4	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	38	31	31	28
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	68	65	5	0
H2. Advance Health Care Directives (AHCD):	2	5	0	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	18	19	1	1
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		268	89	56
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1.834		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		14		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		96		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		0		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 6

Total Unduplicated Client Count for Fiscal Year: 1.412

Total Cases Closed in Fiscal Year: 1.082

Total Units of Service for Fiscal Year (Unit=1 Hour): 14.857

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	382
65-74:	624
75-84:	279
85+:	115
Client Declined to Provide Information:	12
Total:	1.412

CLIENT GENDER

Male:	634
Female:	776
Client Declined to Provide Information:	2
Total:	1.412

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	786
Homebound:	57
Lives Alone:	518
Institutionalized:	22
Suspected Victim of Elder Abuse/Exploitation:	92
Limited English:	412
Rural:	0
Greatest Economic Need (Minority):	601

CLIENT RACE

Two or More Races:	42
Caucasian:	513
African American:	153
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	1
Chinese:	313
Filipino:	62
Japanese:	41
Korean:	13
Laotian:	0
Vietnamese:	28
Guamanian:	0
Hawaiian:	3
Samoan:	1
Other Asian/Pacific Islander:	23
Race Unknown/Some Other Race:	176
Client Declined to Provide Information:	31
Total:	1.412

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 6

Greatest Economic Need (Non-Minority): 226

Greatest Economic Need (Minority Status Unknown): 17

CLIENT ETHNICITY

Hispanic/Latino: 227

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	62	10	17	7
A2. Contracts/Warranties:	9	3	1	1
A3. Other Consumer/Finance:	45	24	10	3

EMPLOYMENT

B1. Discrimination:	4	4	0	0
B2. Other Employment:	23	14	0	1

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	1	0	0
C2. Conservatorship:	25	5	2	7
C3. Other Family:	12	1	0	2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	8	7	2	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	715	408	36	112
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	7	0	0
E3. Other Housing:	9	7	0	0
INCOME MAINTENANCE				
F1. Social Security:	47	23	13	2
F2. Supplemental Security Income (SSI):	84	50	19	6
F3. Pensions/Retiree Benefits:	6	1	2	0
F4. Other Income Maintenance:	3	3	2	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	71	50	0	5
G2. Elder Abuse/Neglect/Exploitation:	131	80	1	16
G3. Other Individual Rights:	9	2	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	77	32	15	17
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	10	4	0	4
H4. Other Miscellaneous:	49	36	2	3
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
1,414		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		773	122	187
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
14.445				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		37		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		237		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		20		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		175		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 7

Total Unduplicated Client Count for Fiscal Year: 1.191

Total Cases Closed in Fiscal Year: 1.327

Total Units of Service for Fiscal Year (Unit=1 Hour): 6.746

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	201
65-74:	549
75-84:	317
85+:	124
Client Declined to Provide Information:	0
Total:	1.191

CLIENT GENDER

Male:	368
Female:	823
Client Declined to Provide Information:	0
Total:	1.191

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	418
Homebound:	14
Lives Alone:	98
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	87
Limited English:	25
Rural:	0
Greatest Economic Need (Minority):	169

CLIENT RACE

Two or More Races:	1
Caucasian:	817
African American:	205
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	17
Filipino:	17
Japanese:	9
Korean:	1
Laotian:	2
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	58
Race Unknown/Some Other Race:	24
Client Declined to Provide Information:	34
Total:	1.191

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 7

Greatest Economic Need (Non-Minority): 196

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 87

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 19

A2. Contracts/Warranties: 19

A3. Other Consumer/Finance: 67

14 3 2

17 2 3

47 13 2

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 3

C2. Conservatorship: 6

C3. Other Family: 15

0 0 0

8 0 0

9 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 0

D3. Other Health/Community Based Care: 2

2 0 0

1 0 0

8 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 287

169 71 61

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 7

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	14	1	1
E3. Other Housing:	43	37	2	3
INCOME MAINTENANCE				
F1. Social Security:	10	8	1	0
F2. Supplemental Security Income (SSI):	9	9	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	2	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	94	52	24	20
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	131	91	34	1
H2. Advance Health Care Directives (AHCD):	344	42	302	7
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	122	138	101	3
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
1,190		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1,190		669	555	103
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
6.669				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
13				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
41				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
11				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
36				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 8

Total Unduplicated Client Count for Fiscal Year: 653

Total Cases Closed in Fiscal Year: 530

Total Units of Service for Fiscal Year (Unit=1 Hour): 4.719

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	192
65-74:	265
75-84:	132
85+:	64
Client Declined to Provide Information:	0
Total:	653

CLIENT GENDER

Male:	265
Female:	386
Client Declined to Provide Information:	2
Total:	653

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	260
Homebound:	7
Lives Alone:	341
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	30
Limited English:	133
Rural:	34
Greatest Economic Need (Minority):	167

CLIENT RACE

Two or More Races:	9
Caucasian:	399
African American:	42
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	25
Filipino:	81
Japanese:	4
Korean:	0
Laotian:	0
Vietnamese:	3
Guamanian:	1
Hawaiian:	1
Samoan:	1
Other Asian/Pacific Islander:	29
Race Unknown/Some Other Race:	39
Client Declined to Provide Information:	13
Total:	653

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 8

Greatest Economic Need (Non-Minority): 130

Greatest Economic Need (Minority Status Unknown): 6

CLIENT ETHNICITY

Hispanic/Latino: 154

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	33	12	8	2
A2. Contracts/Warranties:	23	15	4	0
A3. Other Consumer/Finance:	24	11	8	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	1	0	0
C3. Other Family:	10	1	0	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	207	109	26	12
D2. Medicare:	12	2	6	1
D3. Other Health/Community Based Care:	15	5	2	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	220	123	15	3
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 8

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	5	0	0
E3. Other Housing:	26	3	1	1
INCOME MAINTENANCE				
F1. Social Security:	37	21	10	1
F2. Supplemental Security Income (SSI):	34	15	12	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	7	2	4	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	4	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	40	22	3	7
G3. Other Individual Rights:	3	1	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	11	6	8	1
H2. Advance Health Care Directives (AHCD):	3	0	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	37	19	13	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		376	124	30
TOTAL ESTIMATED CASE WORK HOURS SPENT:		4.609		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		9		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		52		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		27		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		58		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 9

Total Unduplicated Client Count for Fiscal Year: 629

Total Cases Closed in Fiscal Year: 379

Total Units of Service for Fiscal Year (Unit=1 Hour): 10.621

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	107
65-74:	300
75-84:	159
85+:	56
Client Declined to Provide Information:	7
Total:	629

CLIENT GENDER

Male:	192
Female:	437
Client Declined to Provide Information:	0
Total:	629

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	202
Homebound:	8
Lives Alone:	5
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	251
Limited English:	103
Rural:	0
Greatest Economic Need (Minority):	230

CLIENT RACE

Two or More Races:	21
Caucasian:	204
African American:	164
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	27
Cambodian:	0
Chinese:	56
Filipino:	33
Japanese:	5
Korean:	2
Laotian:	0
Vietnamese:	1
Guamanian:	1
Hawaiian:	1
Samoan:	1
Other Asian/Pacific Islander:	15
Race Unknown/Some Other Race:	87
Client Declined to Provide Information:	11
Total:	629

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 9

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="5"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="108"/>	<input type="text" value="2"/>	<input type="text" value="45"/>	<input type="text" value="23"/>
C3. Other Family:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="36"/>	<input type="text" value="9"/>	<input type="text" value="5"/>	<input type="text" value="2"/>
D2. Medicare:	<input type="text" value="65"/>	<input type="text" value="8"/>	<input type="text" value="12"/>	<input type="text" value="3"/>
D3. Other Health/Community Based Care:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 9

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	1	0
E3. Other Housing:	30	10	3	0
INCOME MAINTENANCE				
F1. Social Security:	33	8	7	3
F2. Supplemental Security Income (SSI):	81	25	14	7
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	86	2	10	6
G2. Elder Abuse/Neglect/Exploitation:	158	66	51	25
G3. Other Individual Rights:	1	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	2	5	0	0
H2. Advance Health Care Directives (AHCD):	2	1	1	0
H3. Financial Powers of Attorney:	3	0	0	0
H4. Other Miscellaneous:	17	11	3	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		155	155	69
TOTAL ESTIMATED CASE WORK HOURS SPENT:		8.388		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		31		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		508		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		193		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		1.725		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 10

Total Unduplicated Client Count for Fiscal Year: 1.578

Total Cases Closed in Fiscal Year: 1.726

Total Units of Service for Fiscal Year (Unit=1 Hour): 10.085

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	214
65-74:	627
75-84:	506
85+:	225
Client Declined to Provide Information:	6
Total:	1.578

CLIENT GENDER

Male:	559
Female:	1.019
Client Declined to Provide Information:	0
Total:	1.578

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	653
Homebound:	95
Lives Alone:	399
Institutionalized:	28
Suspected Victim of Elder Abuse/Exploitation:	194
Limited English:	269
Rural:	2
Greatest Economic Need (Minority):	334

CLIENT RACE

Two or More Races:	74
Caucasian:	988
African American:	49
Native American/Native Alaskan:	54
Asian/Pacific Islander	
Asian Indian:	40
Cambodian:	1
Chinese:	141
Filipino:	66
Japanese:	25
Korean:	17
Laotian:	0
Vietnamese:	40
Guamanian:	0
Hawaiian:	3
Samoan:	0
Other Asian/Pacific Islander:	19
Race Unknown/Some Other Race:	41
Client Declined to Provide Information:	20
Total:	1.578

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 10

Greatest Economic Need (Non-Minority): 205

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 347

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 45

A2. Contracts/Warranties: 29

A3. Other Consumer/Finance: 84

41 5 0

30 0 0

85 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 6

0 0 0

7 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 21

C2. Conservatorship: 21

C3. Other Family: 25

23 0 0

25 0 0

22 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 62

D2. Medicare: 32

D3. Other Health/Community Based Care: 28

61 2 1

25 3 2

27 0 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 152

151 4 2

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 10

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	21	22	1	0
E3. Other Housing:	113	94	17	2
INCOME MAINTENANCE				
F1. Social Security:	53	59	3	1
F2. Supplemental Security Income (SSI):	101	84	7	14
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	34	32	2	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	10	8	0	0
G2. Elder Abuse/Neglect/Exploitation:	166	151	14	21
G3. Other Individual Rights:	15	21	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	303	316	44	0
H2. Advance Health Care Directives (AHCD):	91	32	81	0
H3. Financial Powers of Attorney:	98	82	34	0
H4. Other Miscellaneous:	68	66	1	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
1,578		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1,578		1,464	218	44
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
9.886				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
33				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
109				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
24				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
90				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 11

Total Unduplicated Client Count for Fiscal Year: 1.410

Total Cases Closed in Fiscal Year: 1.260

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.633

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	270
65-74:	456
75-84:	315
85+:	138
Client Declined to Provide Information:	231
Total:	1.410

CLIENT GENDER

Male:	681
Female:	581
Client Declined to Provide Information:	148
Total:	1.410

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	21
Homebound:	0
Lives Alone:	128
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	741
Rural:	0
Greatest Economic Need (Minority):	734

CLIENT RACE

Two or More Races:	128
Caucasian:	408
African American:	30
Native American/Native Alaskan:	10
Asian/Pacific Islander	
Asian Indian:	9
Cambodian:	0
Chinese:	2
Filipino:	27
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	15
Race Unknown/Some Other Race:	269
Client Declined to Provide Information:	512
Total:	1.410

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 11

Greatest Economic Need (Non-Minority): 114

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 954

CASES OPENED IN FISCAL YEAR
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 34

0 16 0

0 9 0

0 144 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 5 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 2

C3. Other Family: 4

0 3 0

0 4 0

0 21 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 8

D3. Other Health/Community Based Care: 8

0 20 0

0 58 0

0 10 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 14

0 46 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 11

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	5	0
E3. Other Housing:	9	0	54	0
INCOME MAINTENANCE				
F1. Social Security:	16	0	103	0
F2. Supplemental Security Income (SSI):	3	0	19	0
F3. Pensions/Retiree Benefits:	3	0	10	0
F4. Other Income Maintenance:	5	0	31	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	17	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	11	0
G3. Other Individual Rights:	2	0	36	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	26	0	101	0
H2. Advance Health Care Directives (AHCD):	0	0	13	0
H3. Financial Powers of Attorney:	14	0	41	0
H4. Other Miscellaneous:	150	0	483	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		0	1.260	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1.617		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		3		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		16		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		1		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		0		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 12

Total Unduplicated Client Count for Fiscal Year: 215

Total Cases Closed in Fiscal Year: 245

Total Units of Service for Fiscal Year (Unit=1 Hour): 264

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	28
65-74:	93
75-84:	67
85+:	27
Client Declined to Provide Information:	0
Total:	215

CLIENT GENDER

Male:	69
Female:	146
Client Declined to Provide Information:	0
Total:	215

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	25
Homebound:	10
Lives Alone:	74
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	0
Rural:	215
Greatest Economic Need (Minority):	4

CLIENT RACE

Two or More Races:	0
Caucasian:	192
African American:	2
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	1
Total:	215

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 12

Greatest Economic Need (Non-Minority): 37

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 10

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 4

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 10

7 0 0

4 0 0

27 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

2 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 3

C2. Conservatorship: 1

C3. Other Family: 3

4 0 0

1 0 0

6 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

18 0 0

2 0 0

2 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 15

34 0 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 12

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	13	0	0
E3. Other Housing:	7	14	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	3	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	3	5	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	6	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	3	0	0
G3. Other Individual Rights:	7	20	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	28	41	0	0
H2. Advance Health Care Directives (AHCD):	0	3	0	0
H3. Financial Powers of Attorney:	5	7	0	0
H4. Other Miscellaneous:	11	21	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		120	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		245	0	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		204		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		14		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		60		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		0		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 13

Total Unduplicated Client Count for Fiscal Year: 555

Total Cases Closed in Fiscal Year: 510

Total Units of Service for Fiscal Year (Unit=1 Hour): 5.609

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	101
65-74:	252
75-84:	108
85+:	45
Client Declined to Provide Information:	49
Total:	555

CLIENT GENDER

Male:	183
Female:	372
Client Declined to Provide Information:	0
Total:	555

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	263
Homebound:	12
Lives Alone:	104
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	30
Limited English:	51
Rural:	0
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	5
Caucasian:	426
African American:	8
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	0
Filipino:	4
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	105
Client Declined to Provide Information:	1
Total:	555

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 13

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 25

CLIENT ETHNICITY

Hispanic/Latino: 103

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 44

A2. Contracts/Warranties: 27

A3. Other Consumer/Finance: 29

33 6 0

16 8 2

26 6 1

EMPLOYMENT

B1. Discrimination: 2

B2. Other Employment: 4

2 0 0

4 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 5

C2. Conservatorship: 2

C3. Other Family: 4

3 0 0

2 0 0

4 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 17

D2. Medicare: 12

D3. Other Health/Community Based Care: 18

7 4 3

8 1 0

10 5 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 140

87 21 20

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 13

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	29	21	3	2
E3. Other Housing:	40	32	4	3
INCOME MAINTENANCE				
F1. Social Security:	20	16	3	5
F2. Supplemental Security Income (SSI):	6	4	1	0
F3. Pensions/Retiree Benefits:	4	4	0	0
F4. Other Income Maintenance:	5	3	2	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	35	18	9	5
G3. Other Individual Rights:	16	8	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	14	11	1	0
H2. Advance Health Care Directives (AHCD):	3	3	1	0
H3. Financial Powers of Attorney:	45	16	25	0
H4. Other Miscellaneous:	34	24	5	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		362	106	42
TOTAL ESTIMATED CASE WORK HOURS SPENT:		5.609		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		0		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		0		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 14

Total Unduplicated Client Count for Fiscal Year: 509

Total Cases Closed in Fiscal Year: 408

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.822

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	185
65-74:	215
75-84:	82
85+:	27
Client Declined to Provide Information:	0
Total:	509

CLIENT GENDER

Male:	205
Female:	304
Client Declined to Provide Information:	0
Total:	509

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	174
Homebound:	1
Lives Alone:	77
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	23
Limited English:	63
Rural:	20
Greatest Economic Need (Minority):	268

CLIENT RACE

Two or More Races:	6
Caucasian:	199
African American:	70
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	11
Race Unknown/Some Other Race:	207
Client Declined to Provide Information:	5
Total:	509

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 14

Greatest Economic Need (Non-Minority): 149

Greatest Economic Need (Minority Status Unknown): 13

CLIENT ETHNICITY

Hispanic/Latino: 190

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 15

A2. Contracts/Warranties: 13

A3. Other Consumer/Finance: 15

11 1 1

13 0 0

13 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 5

C3. Other Family: 12

1 0 0

5 0 0

7 1 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 271

246 10 7

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 14

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	0	2
E3. Other Housing:	14	8	1	1
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	10	7	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	2	2
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	1	0	1
G2. Elder Abuse/Neglect/Exploitation:	16	5	8	0
G3. Other Individual Rights:	5	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	54	13	21	0
H2. Advance Health Care Directives (AHCD):	11	2	2	0
H3. Financial Powers of Attorney:	4	0	4	0
H4. Other Miscellaneous:	26	7	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		343	50	15
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1.544		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		9		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		176		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		11		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		102		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 15

Total Unduplicated Client Count for Fiscal Year: 256

Total Cases Closed in Fiscal Year: 209

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.982

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	84
65-74:	123
75-84:	44
85+:	5
Client Declined to Provide Information:	0
Total:	256

CLIENT GENDER

Male:	95
Female:	161
Client Declined to Provide Information:	0
Total:	256

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	86
Homebound:	1
Lives Alone:	2
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	21
Rural:	10
Greatest Economic Need (Minority):	100

CLIENT RACE

Two or More Races:	5
Caucasian:	119
African American:	17
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	110
Client Declined to Provide Information:	0
Total:	256

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 15

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 108

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 10

A2. Contracts/Warranties: 10

A3. Other Consumer/Finance: 10

11 0 1

8 0 0

7 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 5

C2. Conservatorship: 0

C3. Other Family: 5

4 0 1

0 0 0

4 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

9 0 0

0 0 0

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 117

91 18 4

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 15

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	1	2	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	1	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	40	10	18	0
H2. Advance Health Care Directives (AHCD):	9	3	8	1
H3. Financial Powers of Attorney:	4	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		153	49	7
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1.690		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		12		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		194		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		10		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		98		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 16

Total Unduplicated Client Count for Fiscal Year: 37

Total Cases Closed in Fiscal Year: 33

Total Units of Service for Fiscal Year (Unit=1 Hour): 274

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	7
65-74:	12
75-84:	11
85+:	7
Client Declined to Provide Information:	0
Total:	37

CLIENT GENDER

Male:	11
Female:	26
Client Declined to Provide Information:	0
Total:	37

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	2
Homebound:	2
Lives Alone:	26
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	37
Greatest Economic Need (Minority):	8

CLIENT RACE

Two or More Races:	0
Caucasian:	17
African American:	0
Native American/Native Alaskan:	15
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
Total:	37

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 16

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="7"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 16

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	2	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	4	1	2	0
F2. Supplemental Security Income (SSI):	2	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	3	0	3	0
H2. Advance Health Care Directives (AHCD):	10	2	7	0
H3. Financial Powers of Attorney:	3	0	3	0
H4. Other Miscellaneous:	1	0	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		15	18	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		260		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		2		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		2		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		22		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		12		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 17

Total Unduplicated Client Count for Fiscal Year: 423

Total Cases Closed in Fiscal Year: 410

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,421

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	85
65-74:	165
75-84:	112
85+:	59
Client Declined to Provide Information:	2
Total:	423

CLIENT GENDER

Male:	149
Female:	274
Client Declined to Provide Information:	0
Total:	423

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	237
Homebound:	11
Lives Alone:	195
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	20
Limited English:	2
Rural:	146
Greatest Economic Need (Minority):	14

CLIENT RACE

Two or More Races:	1
Caucasian:	378
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	28
Total:	423

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 17

Greatest Economic Need (Non-Minority): 104

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 15

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 21

A2. Contracts/Warranties: 13

A3. Other Consumer/Finance: 13

13 0 0

14 2 0

13 5 1

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 3

0 0 1

4 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 4

C2. Conservatorship: 4

C3. Other Family: 10

2 1 0

3 1 0

7 1 1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 8

D2. Medicare: 2

D3. Other Health/Community Based Care: 2

5 2 0

3 0 0

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 73

57 11 6

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 17

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	11	5	0
E3. Other Housing:	43	31	6	2
INCOME MAINTENANCE				
F1. Social Security:	23	17	3	4
F2. Supplemental Security Income (SSI):	6	2	0	2
F3. Pensions/Retiree Benefits:	3	3	0	0
F4. Other Income Maintenance:	4	4	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	26	13	6	6
G3. Other Individual Rights:	9	9	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	51	32	11	0
H2. Advance Health Care Directives (AHCD):	31	3	25	0
H3. Financial Powers of Attorney:	35	6	28	0
H4. Other Miscellaneous:	21	24	1	1
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		277	109	24
TOTAL ESTIMATED CASE WORK HOURS SPENT:		2.392		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		16		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		29		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		1		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		0		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 18

Total Unduplicated Client Count for Fiscal Year: 1.190

Total Cases Closed in Fiscal Year: 1.187

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.499

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	285
65-74:	405
75-84:	341
85+:	159
Client Declined to Provide Information:	0
Total:	1.190

CLIENT GENDER

Male:	532
Female:	658
Client Declined to Provide Information:	0
Total:	1.190

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	163
Homebound:	68
Lives Alone:	577
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	191
Rural:	280
Greatest Economic Need (Minority):	268

CLIENT RACE

Two or More Races:	24
Caucasian:	933
African American:	56
Native American/Native Alaskan:	20
Asian/Pacific Islander	
Asian Indian:	26
Cambodian:	2
Chinese:	20
Filipino:	51
Japanese:	21
Korean:	8
Laotian:	0
Vietnamese:	11
Guamanian:	1
Hawaiian:	0
Samoan:	9
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	8
Total:	1.190

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 18

Greatest Economic Need (Non-Minority): 319

Greatest Economic Need (Minority Status Unknown): 51

CLIENT ETHNICITY

Hispanic/Latino: 320

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 52

0 0 0

0 0 0

51 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 125

D2. Medicare: 43

D3. Other Health/Community Based Care: 7

119 6 0

43 0 0

5 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 103

100 3 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 18

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	6	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	33	30	3	0
F2. Supplemental Security Income (SSI):	89	83	3	3
F3. Pensions/Retiree Benefits:	98	97	1	0
F4. Other Income Maintenance:	46	46	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	25	25	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	34	34	0	0
H2. Advance Health Care Directives (AHCD):	298	296	2	0
H3. Financial Powers of Attorney:	227	224	3	0
H4. Other Miscellaneous:	2	2	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
1,188		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1,188		1,161	23	3
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
1,468				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
6				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
17				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
5				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
14				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 19

Total Unduplicated Client Count for Fiscal Year: 711

Total Cases Closed in Fiscal Year: 561

Total Units of Service for Fiscal Year (Unit=1 Hour): 5.705

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	124
65-74:	271
75-84:	208
85+:	108
Client Declined to Provide Information:	0
Total:	711

CLIENT GENDER

Male:	225
Female:	469
Client Declined to Provide Information:	17
Total:	711

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	393
Homebound:	16
Lives Alone:	349
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	67
Limited English:	162
Rural:	1
Greatest Economic Need (Minority):	206

CLIENT RACE

Two or More Races:	11
Caucasian:	400
African American:	124
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	7
Filipino:	15
Japanese:	13
Korean:	2
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	18
Race Unknown/Some Other Race:	112
Client Declined to Provide Information:	4
Total:	711

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 19

Greatest Economic Need (Non-Minority): 219

Greatest Economic Need (Minority Status Unknown): 44

CLIENT ETHNICITY

Hispanic/Latino: 140

CASES OPENED IN FISCAL YEAR
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	27	21	8	0
A2. Contracts/Warranties:	12	5	3	0
A3. Other Consumer/Finance:	14	8	1	0

EMPLOYMENT

B1. Discrimination:	2	2	0	0
B2. Other Employment:	14	5	2	7

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	5	0	0
C2. Conservatorship:	64	11	65	1
C3. Other Family:	1	2	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	22	15	3	2
D2. Medicare:	3	3	0	0
D3. Other Health/Community Based Care:	23	10	5	4

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	40	32	8	0
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 19

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	24	27	3	5
E3. Other Housing:	22	20	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	6	3	0
F2. Supplemental Security Income (SSI):	12	10	4	4
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	3	3	2	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	42	30	6	3
G3. Other Individual Rights:	20	5	6	8
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	105	95	13	0
H2. Advance Health Care Directives (AHCD):	51	26	22	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	30	25	4	1
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		367	159	35
TOTAL ESTIMATED CASE WORK HOURS SPENT:		5.670		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		0		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		10		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		35		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 20

Total Unduplicated Client Count for Fiscal Year: 635

Total Cases Closed in Fiscal Year: 766

Total Units of Service for Fiscal Year (Unit=1 Hour): 4.076

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	120
65-74:	263
75-84:	187
85+:	65
Client Declined to Provide Information:	0
Total:	635

CLIENT GENDER

Male:	198
Female:	437
Client Declined to Provide Information:	0
Total:	635

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	297
Homebound:	8
Lives Alone:	308
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	19
Limited English:	41
Rural:	24
Greatest Economic Need (Minority):	108

CLIENT RACE

Two or More Races:	25
Caucasian:	453
African American:	67
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	8
Cambodian:	0
Chinese:	4
Filipino:	14
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	42
Client Declined to Provide Information:	9
Total:	635

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 20

Greatest Economic Need (Non-Minority): 52

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 149

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	91	80	14	14
A2. Contracts/Warranties:	37	33	11	0
A3. Other Consumer/Finance:	14	13	2	1

EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	3	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	36	21	13	10
C2. Conservatorship:	7	7	0	0
C3. Other Family:	10	11	4	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	23	11	6	0
D2. Medicare:	7	3	2	0
D3. Other Health/Community Based Care:	7	5	0	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	137	112	28	16
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 20

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	53	35	19	1
E3. Other Housing:	7	5	2	0
INCOME MAINTENANCE				
F1. Social Security:	10	9	1	0
F2. Supplemental Security Income (SSI):	26	16	7	5
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	17	14	1	3
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	3
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	14	15	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	157	72	73	0
H2. Advance Health Care Directives (AHCD):	12	3	11	0
H3. Financial Powers of Attorney:	37	9	36	0
H4. Other Miscellaneous:	3	5	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		482	230	54
TOTAL ESTIMATED CASE WORK HOURS SPENT:		3.915		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		23		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		124		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		7		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		37		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 21

Total Unduplicated Client Count for Fiscal Year: 340

Total Cases Closed in Fiscal Year: 377

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.942

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	91
65-74:	147
75-84:	80
85+:	22
Client Declined to Provide Information:	0
Total:	340

CLIENT GENDER

Male:	131
Female:	209
Client Declined to Provide Information:	0
Total:	340

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	120
Homebound:	2
Lives Alone:	126
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	31
Rural:	62
Greatest Economic Need (Minority):	63

CLIENT RACE

Two or More Races:	7
Caucasian:	244
African American:	40
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	5
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	26
Client Declined to Provide Information:	8
Total:	340

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 21

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 21

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	9	3	0
E3. Other Housing:	5	3	4	0
INCOME MAINTENANCE				
F1. Social Security:	4	1	1	0
F2. Supplemental Security Income (SSI):	11	9	5	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	15	10	6	6
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	7	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	57	36	27	0
H2. Advance Health Care Directives (AHCD):	11	1	9	0
H3. Financial Powers of Attorney:	18	6	13	0
H4. Other Miscellaneous:	2	1	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		246	94	37
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1.710		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		35		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		232		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		0		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 22

Total Unduplicated Client Count for Fiscal Year: 2,241

Total Cases Closed in Fiscal Year: 2,144

Total Units of Service for Fiscal Year (Unit=1 Hour): 7,890

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	636
65-74:	1,021
75-84:	454
85+:	130
Client Declined to Provide Information:	0
Total:	2,241

CLIENT GENDER

Male:	866
Female:	1,375
Client Declined to Provide Information:	0
Total:	2,241

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	72
Homebound:	0
Lives Alone:	1,447
Institutionalized:	151
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	486
Rural:	0
Greatest Economic Need (Minority):	887

CLIENT RACE

Two or More Races:	102
Caucasian:	1,234
African American:	91
Native American/Native Alaskan:	26
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	30
Filipino:	0
Japanese:	5
Korean:	22
Laotian:	0
Vietnamese:	154
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	430
Client Declined to Provide Information:	145
Total:	2,241

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 22

Greatest Economic Need (Non-Minority): 322

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 470

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 267

A2. Contracts/Warranties: 76

A3. Other Consumer/Finance: 29

223 52 7

64 7 0

24 8 0

EMPLOYMENT

B1. Discrimination: 4

B2. Other Employment: 59

4 0 0

26 12 1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 127

C2. Conservatorship: 46

C3. Other Family: 46

118 8 1

28 0 9

41 0 2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 366

D2. Medicare: 80

D3. Other Health/Community Based Care: 91

278 44 2

65 10 1

59 10 2

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 394

370 31 7

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 22

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	68	39	20	0
E3. Other Housing:	117	114	7	0
INCOME MAINTENANCE				
F1. Social Security:	48	53	3	1
F2. Supplemental Security Income (SSI):	65	54	15	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	28	22	2	2
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	92	47	11	0
G2. Elder Abuse/Neglect/Exploitation:	31	22	6	1
G3. Other Individual Rights:	64	58	4	1
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	92	93	3	0
H2. Advance Health Care Directives (AHCD):	16	11	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	35	32	4	2
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		1.845	260	39
TOTAL ESTIMATED CASE WORK HOURS SPENT:		7.648		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		35		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		91		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		49		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		151		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 23

Total Unduplicated Client Count for Fiscal Year: 3.381

Total Cases Closed in Fiscal Year: 3.373

Total Units of Service for Fiscal Year (Unit=1 Hour): 3.633

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	680
65-74:	1,492
75-84:	857
85+:	352
Client Declined to Provide Information:	0
Total:	3,381

CLIENT GENDER

Male:	1,098
Female:	2,283
Client Declined to Provide Information:	0
Total:	3,381

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	2,533
Homebound:	9
Lives Alone:	1,891
Institutionalized:	34
Suspected Victim of Elder Abuse/Exploitation:	97
Limited English:	459
Rural:	8
Greatest Economic Need (Minority):	430

CLIENT RACE

Two or More Races:	1
Caucasian:	2,507
African American:	231
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	11
Cambodian:	1
Chinese:	12
Filipino:	84
Japanese:	12
Korean:	7
Laotian:	2
Vietnamese:	4
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	36
Race Unknown/Some Other Race:	463
Client Declined to Provide Information:	0
Total:	3,381

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 23

Greatest Economic Need (Non-Minority): 1,032

Greatest Economic Need (Minority Status Unknown): 98

CLIENT ETHNICITY

Hispanic/Latino: 457

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 175

A2. Contracts/Warranties: 237

A3. Other Consumer/Finance: 120

171 4 0

227 10 0

116 4 0

EMPLOYMENT

B1. Discrimination: 6

B2. Other Employment: 40

6 0 0

40 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 109

C2. Conservatorship: 32

C3. Other Family: 1

108 1 0

32 0 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 53

D2. Medicare: 6

D3. Other Health/Community Based Care: 133

53 0 0

6 0 0

132 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 406

392 14 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 23

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	231	227	4	0
E3. Other Housing:	240	237	3	0
INCOME MAINTENANCE				
F1. Social Security:	118	117	1	0
F2. Supplemental Security Income (SSI):	59	59	0	0
F3. Pensions/Retiree Benefits:	32	24	0	0
F4. Other Income Maintenance:	22	22	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	5	5	0	0
G2. Elder Abuse/Neglect/Exploitation:	204	199	5	0
G3. Other Individual Rights:	219	217	2	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	696	584	112	0
H2. Advance Health Care Directives (AHCD):	33	27	6	0
H3. Financial Powers of Attorney:	149	124	25	0
H4. Other Miscellaneous:	55	55	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		3.381	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		3.181	192	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		3.590		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		0		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		13		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		43		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 24

Total Unduplicated Client Count for Fiscal Year: 326

Total Cases Closed in Fiscal Year: 326

Total Units of Service for Fiscal Year (Unit=1 Hour): 532

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	72
65-74:	118
75-84:	98
85+:	38
Client Declined to Provide Information:	0
Total:	326

CLIENT GENDER

Male:	131
Female:	195
Client Declined to Provide Information:	0
Total:	326

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	116
Homebound:	1
Lives Alone:	175
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	155
Rural:	297
Greatest Economic Need (Minority):	108

CLIENT RACE

Two or More Races:	0
Caucasian:	55
African American:	11
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	255
Client Declined to Provide Information:	0
Total:	326

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 24

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 24

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	26	18	8	0
E3. Other Housing:	10	5	5	0
INCOME MAINTENANCE				
F1. Social Security:	8	7	1	0
F2. Supplemental Security Income (SSI):	10	7	3	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	15	8	7	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	3	7	0
G3. Other Individual Rights:	13	8	5	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	90	33	57	0
H2. Advance Health Care Directives (AHCD):	24	10	14	0
H3. Financial Powers of Attorney:	9	3	6	0
H4. Other Miscellaneous:	9	7	2	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		170	156	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		511		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		0		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		6		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		21		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 25

Total Unduplicated Client Count for Fiscal Year: 1.124

Total Cases Closed in Fiscal Year: 825

Total Units of Service for Fiscal Year (Unit=1 Hour): 35,499

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	168
65-74:	367
75-84:	359
85+:	230
Client Declined to Provide Information:	0
Total:	1.124

CLIENT GENDER

Male:	414
Female:	695
Client Declined to Provide Information:	15
Total:	1.124

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	635
Homebound:	24
Lives Alone:	552
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	83
Limited English:	251
Rural:	0
Greatest Economic Need (Minority):	266

CLIENT RACE

Two or More Races:	24
Caucasian:	744
African American:	180
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	9
Filipino:	11
Japanese:	1
Korean:	9
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	11
Race Unknown/Some Other Race:	124
Client Declined to Provide Information:	9
Total:	1.124

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 25

Greatest Economic Need (Non-Minority): 398

Greatest Economic Need (Minority Status Unknown): 61

CLIENT ETHNICITY

Hispanic/Latino: 210

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 25

A2. Contracts/Warranties: 6

A3. Other Consumer/Finance: 25

23 12 0

6 0 0

13 10 0

EMPLOYMENT

B1. Discrimination: 2

B2. Other Employment: 21

2 3 3

8 3 4

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 11

C2. Conservatorship: 37

C3. Other Family: 2

10 0 0

8 40 0

2 1 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 27

D2. Medicare: 3

D3. Other Health/Community Based Care: 30

10 3 3

2 1 0

16 2 2

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 103

109 13 10

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 25

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	28	31	6	4
E3. Other Housing:	15	15	0	0
INCOME MAINTENANCE				
F1. Social Security:	23	23	0	1
F2. Supplemental Security Income (SSI):	35	32	8	6
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	9	6	4	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	4	3	1	0
G2. Elder Abuse/Neglect/Exploitation:	52	52	10	6
G3. Other Individual Rights:	80	28	8	51
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	89	81	25	0
H2. Advance Health Care Directives (AHCD):	59	37	30	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	31	33	3	1
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		551	183	91
TOTAL ESTIMATED CASE WORK HOURS SPENT:		35,499		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		1		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		0		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		1		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		0		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 26

Total Unduplicated Client Count for Fiscal Year: 378

Total Cases Closed in Fiscal Year: 389

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,058

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	122
65-74:	184
75-84:	58
85+:	14
Client Declined to Provide Information:	0
Total:	378

CLIENT GENDER

Male:	144
Female:	234
Client Declined to Provide Information:	0
Total:	378

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	262
Homebound:	23
Lives Alone:	203
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	97
Limited English:	16
Rural:	361
Greatest Economic Need (Minority):	57

CLIENT RACE

Two or More Races:	16
Caucasian:	284
African American:	6
Native American/Native Alaskan:	15
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	43
Client Declined to Provide Information:	13
Total:	378

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 26

Greatest Economic Need (Non-Minority): 200

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 29

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 53

A2. Contracts/Warranties: 9

A3. Other Consumer/Finance: 19

18 0 0

9 2 0

17 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 3

0 0 0

3 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 23

D2. Medicare: 12

D3. Other Health/Community Based Care: 9

14 6 0

8 3 1

3 5 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 175

141 38 13

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 26

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	9	5	2
E3. Other Housing:	26	23	1	1
INCOME MAINTENANCE				
F1. Social Security:	7	5	1	0
F2. Supplemental Security Income (SSI):	12	7	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	10	7	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	11	7	2	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	19	15	5	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	8	8	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	3	0	1
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		297	72	20
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1.950		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		42		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		95		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		3		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		13		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 27

Total Unduplicated Client Count for Fiscal Year: 650

Total Cases Closed in Fiscal Year: 599

Total Units of Service for Fiscal Year (Unit=1 Hour): 4,225

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	232
65-74:	285
75-84:	118
85+:	15
Client Declined to Provide Information:	0
Total:	650

CLIENT GENDER

Male:	225
Female:	425
Client Declined to Provide Information:	0
Total:	650

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	177
Homebound:	8
Lives Alone:	230
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	103
Limited English:	29
Rural:	133
Greatest Economic Need (Minority):	80

CLIENT RACE

Two or More Races:	3
Caucasian:	601
African American:	21
Native American/Native Alaskan:	8
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	0
Chinese:	4
Filipino:	2
Japanese:	3
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	650

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 27

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 27

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	0	0	0
E3. Other Housing:	11	7	1	0
INCOME MAINTENANCE				
F1. Social Security:	3	1	0	0
F2. Supplemental Security Income (SSI):	1	1	0	10
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	120	64	17	23
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	56	27	25	0
H2. Advance Health Care Directives (AHCD):	10	4	7	1
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	9	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		339	129	131
TOTAL ESTIMATED CASE WORK HOURS SPENT:		4,132		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		20		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		69		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		10		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		24		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 28

Total Unduplicated Client Count for Fiscal Year: 584

Total Cases Closed in Fiscal Year: 624

Total Units of Service for Fiscal Year (Unit=1 Hour): 3.860

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	174
65-74:	248
75-84:	127
85+:	35
Client Declined to Provide Information:	0
Total:	584

CLIENT GENDER

Male:	243
Female:	341
Client Declined to Provide Information:	0
Total:	584

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	354
Homebound:	13
Lives Alone:	198
Institutionalized:	42
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	24
Rural:	2
Greatest Economic Need (Minority):	686

CLIENT RACE

Two or More Races:	14
Caucasian:	332
African American:	149
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	2
Filipino:	7
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	7
Samoan:	0
Other Asian/Pacific Islander:	17
Race Unknown/Some Other Race:	23
Client Declined to Provide Information:	25
Total:	584

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 28

Greatest Economic Need (Non-Minority): 186

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 57

CASES OPENED IN FISCAL YEAR
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	28	18	12	2
A2. Contracts/Warranties:	9	9	2	0
A3. Other Consumer/Finance:	12	4	6	0

EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	9	7	2	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	3	2	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	1	2	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	29	19	6	4
D2. Medicare:	6	7	1	0
D3. Other Health/Community Based Care:	15	10	4	2

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	230	171	70	27
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 28

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	23	15	11	1
E3. Other Housing:	8	5	2	0
INCOME MAINTENANCE				
F1. Social Security:	7	6	1	0
F2. Supplemental Security Income (SSI):	24	18	6	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	17	12	5	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	12	1	12	0
G2. Elder Abuse/Neglect/Exploitation:	9	2	2	2
G3. Other Individual Rights:	5	2	2	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	98	9	82	0
H2. Advance Health Care Directives (AHCD):	8	0	2	0
H3. Financial Powers of Attorney:	6	1	11	0
H4. Other Miscellaneous:	21	14	6	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		335	249	40
TOTAL ESTIMATED CASE WORK HOURS SPENT:		3.575		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		47		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		137		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		35		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		148		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 29

Total Unduplicated Client Count for Fiscal Year: 1,649

Total Cases Closed in Fiscal Year: 3,256

Total Units of Service for Fiscal Year (Unit=1 Hour): 6,437

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	252
65-74:	706
75-84:	471
85+:	191
Client Declined to Provide Information:	29
Total:	1,649

CLIENT GENDER

Male:	672
Female:	977
Client Declined to Provide Information:	0
Total:	1,649

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	169
Homebound:	2
Lives Alone:	480
Institutionalized:	9
Suspected Victim of Elder Abuse/Exploitation:	25
Limited English:	8
Rural:	1,649
Greatest Economic Need (Minority):	19

CLIENT RACE

Two or More Races:	28
Caucasian:	1,529
African American:	0
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	5
Filipino:	4
Japanese:	5
Korean:	4
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	54
Client Declined to Provide Information:	14
Total:	1,649

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 29

Greatest Economic Need (Non-Minority): 531

Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 40

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	4	4	0	0
A2. Contracts/Warranties:	7	6	1	0
A3. Other Consumer/Finance:	331	331	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	3	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	10	10	0	0
C2. Conservatorship:	8	7	0	0
C3. Other Family:	25	22	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	20	20	0	0
D2. Medicare:	7	3	0	1
D3. Other Health/Community Based Care:	8	8	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	96	66	21	0
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 29

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	20	21	0	0
E3. Other Housing:	132	94	9	1
INCOME MAINTENANCE				
F1. Social Security:	3	2	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	5	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	43	31	4	0
G3. Other Individual Rights:	20	18	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1,413	798	222	13
H2. Advance Health Care Directives (AHCD):	992	536	171	8
H3. Financial Powers of Attorney:	1,011	537	181	6
H4. Other Miscellaneous:	102	86	6	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		2,610	617	29
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
		6.386		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		0		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		14		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		51		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 30

Total Unduplicated Client Count for Fiscal Year: 518

Total Cases Closed in Fiscal Year: 357

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.922

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	69
65-74:	208
75-84:	168
85+:	73
Client Declined to Provide Information:	0
Total:	518

CLIENT GENDER

Male:	188
Female:	330
Client Declined to Provide Information:	0
Total:	518

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	21
Homebound:	1
Lives Alone:	146
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	152
Limited English:	9
Rural:	1
Greatest Economic Need (Minority):	1

CLIENT RACE

Two or More Races:	0
Caucasian:	477
African American:	21
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	1
Chinese:	1
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	518

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 30

Greatest Economic Need (Non-Minority): 184

Greatest Economic Need (Minority Status Unknown): 3

CLIENT ETHNICITY

Hispanic/Latino: 86

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 7

A2. Contracts/Warranties: 24

A3. Other Consumer/Finance: 65

5 0 0

18 7 1

43 6 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 0

1 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 4

C2. Conservatorship: 6

C3. Other Family: 1

3 0 0

7 0 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 4

D2. Medicare: 1

D3. Other Health/Community Based Care: 6

2 2 0

0 1 0

4 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 17

16 0 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 30

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	10	0	0
E3. Other Housing:	17	11	2	0
INCOME MAINTENANCE				
F1. Social Security:	8	9	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	10	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	137	23	5	4
G3. Other Individual Rights:	2	1	2	1
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	62	35	9	0
H2. Advance Health Care Directives (AHCD):	9	7	0	0
H3. Financial Powers of Attorney:	66	33	19	0
H4. Other Miscellaneous:	61	52	4	1
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		292	58	7
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1.799		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		20		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		44		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		8		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		79		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 31

Total Unduplicated Client Count for Fiscal Year: 206

Total Cases Closed in Fiscal Year: 238

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,312

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	50
65-74:	80
75-84:	63
85+:	13
Client Declined to Provide Information:	0
Total:	206

CLIENT GENDER

Male:	67
Female:	139
Client Declined to Provide Information:	0
Total:	206

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	48
Homebound:	1
Lives Alone:	3
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	25
Rural:	5
Greatest Economic Need (Minority):	81

CLIENT RACE

Two or More Races:	2
Caucasian:	87
African American:	17
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	91
Client Declined to Provide Information:	4
Total:	206

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 31

Greatest Economic Need (Non-Minority): 5

Greatest Economic Need (Minority Status Unknown): 9

CLIENT ETHNICITY

Hispanic/Latino: 89

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 4

A2. Contracts/Warranties: 5

A3. Other Consumer/Finance: 4

5 0 0

5 0 0

4 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 3

C2. Conservatorship: 0

C3. Other Family: 4

2 0 1

0 0 0

5 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 4

D3. Other Health/Community Based Care: 1

1 0 0

2 2 1

0 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 66

64 6 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 31

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	26	6	18	2
E3. Other Housing:	3	2	1	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	3	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	3	0	2	0
G2. Elder Abuse/Neglect/Exploitation:	9	2	2	1
G3. Other Individual Rights:	1	1	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	33	13	26	0
H2. Advance Health Care Directives (AHCD):	50	2	48	0
H3. Financial Powers of Attorney:	1	0	4	0
H4. Other Miscellaneous:	0	2	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		122	111	5
TOTAL ESTIMATED CASE WORK HOURS SPENT:		2,219		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		5		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		56		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		4		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		37		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 32

Total Unduplicated Client Count for Fiscal Year: 1.978

Total Cases Closed in Fiscal Year: 1.839

Total Units of Service for Fiscal Year (Unit=1 Hour): 6.746

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	429
65-74:	851
75-84:	494
85+:	204
Client Declined to Provide Information:	0
Total:	1.978

CLIENT GENDER

Male:	664
Female:	1.314
Client Declined to Provide Information:	0
Total:	1.978

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	84
Homebound:	0
Lives Alone:	562
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	57
Limited English:	512
Rural:	468
Greatest Economic Need (Minority):	26

CLIENT RACE

Two or More Races:	8
Caucasian:	1.608
African American:	92
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	9
Cambodian:	0
Chinese:	8
Filipino:	21
Japanese:	20
Korean:	13
Laotian:	1
Vietnamese:	9
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	13
Race Unknown/Some Other Race:	170
Client Declined to Provide Information:	0
Total:	1.978

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 32

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 32

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	126	79	26	4
E3. Other Housing:	59	21	15	1
INCOME MAINTENANCE				
F1. Social Security:	61	37	14	5
F2. Supplemental Security Income (SSI):	14	13	5	0
F3. Pensions/Retiree Benefits:	6	1	1	0
F4. Other Income Maintenance:	20	9	6	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	7	4	3	0
G2. Elder Abuse/Neglect/Exploitation:	52	29	12	4
G3. Other Individual Rights:	28	44	9	3
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	411	224	130	8
H2. Advance Health Care Directives (AHCD):	100	19	68	0
H3. Financial Powers of Attorney:	92	25	58	0
H4. Other Miscellaneous:	287	194	44	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
1,978		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1,978		1,176	588	75
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
6,301				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
26				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
335				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
24				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
110				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 33

Total Unduplicated Client Count for Fiscal Year: 416

Total Cases Closed in Fiscal Year: 408

Total Units of Service for Fiscal Year (Unit=1 Hour): 4.007

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	131
65-74:	173
75-84:	84
85+:	28
Client Declined to Provide Information:	0
Total:	416

CLIENT GENDER

Male:	171
Female:	245
Client Declined to Provide Information:	0
Total:	416

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	192
Homebound:	0
Lives Alone:	251
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	27
Limited English:	75
Rural:	103
Greatest Economic Need (Minority):	165

CLIENT RACE

Two or More Races:	0
Caucasian:	335
African American:	49
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	10
Race Unknown/Some Other Race:	15
Client Declined to Provide Information:	0
Total:	416

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 33

Greatest Economic Need (Non-Minority): 123

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 149

CASES OPENED IN FISCAL YEAR
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	57	46	5	1
A2. Contracts/Warranties:	17	14	2	0
A3. Other Consumer/Finance:	12	11	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	6	4	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	1	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	2	0	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	115	90	15	12
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2017-2018

PSA: 33

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	28	22	8	0
E3. Other Housing:	36	25	6	1
INCOME MAINTENANCE				
F1. Social Security:	42	27	13	0
F2. Supplemental Security Income (SSI):	17	14	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	6	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	27	19	5	4
G3. Other Individual Rights:	11	10	2	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	9	8	1	1
H2. Advance Health Care Directives (AHCD):	9	2	6	0
H3. Financial Powers of Attorney:	16	6	11	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		310	78	20
TOTAL ESTIMATED CASE WORK HOURS SPENT:		3.866		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		30		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		141		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		0		